

Questionnaire: Consultation on a draft Code of Practice on Services, public functions and associations

Thank you for taking part in this formal consultation on our draft Code of Practice on services, public functions and associations.

In line with our statutory powers, the Equality and Human Rights Commission is producing statutory codes to cover all aspects of the new Equality Act. The purpose of the draft Code of Practice on services, public functions and associations is to explain the new statutory provisions on services, public functions and associations to ensure that the law is applied consistently by lower courts and tribunals, and to make the law accessible to a wider audience, such as those who have obligations and those who have rights or their representatives.

Please use this questionnaire to identify any sections where you think we have not accurately explained the new obligations and rights under the law. Once the consultation period has concluded we will use the completed questionnaires to inform the final drafting of the codes before they are laid before Parliament. We would be most grateful if you could complete this questionnaire. Please answer each question by ticking the relevant box and writing any comments in the boxes provided. We welcome both positive and negative comments. Please send your written responses to:

Draft codes of practice consultation
Equality and Human Rights Commission
FREEPOST RRLG-GHUX-CTR
Arndale House, Arndale Centre,
Manchester M4 3AQ

Responses can also be sent electronically to:
COPConsult@equalityhumanrights.com

For further copies or copies in accessible formats, please see the back page. You can access the online questionnaire from our website at:
www.equalityhumanrights.com

The closing date for this consultation is 2 April 2010.
We must receive your comments on or before that date.

Please fill in the name and address (or that of your organisation if relevant).

Name

Name of organisation and position held (where relevant)

Address and postcode

Responses will remain confidential unless respondents indicate by ticking this box that they may be made available to the public on request. Please note that responses will not be attributed to individuals in any circumstances.

Chapter 1: Section one – You and your organisation

The answers you give in this section will enable us to have a better understanding of who has responded to this consultation.

Q1. Please indicate where you are based.

Please tick one box only

England

Scotland

Wales

Q2. In which capacity are you responding to this questionnaire?

Please tick all boxes that apply

a) For a central, devolved or local government body

b) For a representative organisation

i. Voluntary Organisation

ii. Trade Union or Professional Association

iii. Other – please tick box and describe opposite

- c) For an association
- d) As a member/associate of an association
- e) As an employer
- f) As an employee
- g) As a service provider
- h) As a service user
- i) As an adviser
- j) As an individual

Q3. If you are responding on behalf of an organisation, how many people does it employ?

- Up to 50
- 51 to 100
- 101 to 500
- 501 to 1,000
- 1,001 to 5,000
- 5,001 and over
- Don't know

Section two: Chapter evaluation

This section of the questionnaire covers the individuals chapters within the draft code.

Chapter 1	Introduction
Chapter 2	Who has rights under Part 3 and Part 7 of the Act?
Chapter 3	Who has obligations under Part 3 (services and public functions) and Part 7 (associations) of the Act?
Chapter 4	What is unlawful and how to avoid it
Chapter 5	The duty not to discriminate directly in provision of services, exercise of public functions and associations
Chapter 6	The duty not to discriminate indirectly in provision of services, exercise of public functions and associations
Chapter 7	Discrimination arising from disability
Chapter 8	Disabled Persons: reasonable adjustments
Chapter 9	Harassment
Chapter 10	Other unlawful Acts
Chapter 11	Services
Chapter 12	Public functions
Chapter 13	Associations
Chapter 14	Positive action
Chapter 15	Exceptions
Chapter 16	Enforcement

Chapter 1

Introduction

Q1. How much of Chapter 1 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 1, please go to Chapter 2 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. To what extent do you agree or disagree that this section explains the status of the code in relation to services, public functions and associations?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. To what extent do you agree or disagree that Chapter 1 explains the application of the code in relation to services and public functions?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q7. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q8. To what extent do you agree or disagree that Chapter 1 explains how to use the code?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q9. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q10. Are there any other comments that you would like to make about Chapter 1?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 2

Who has rights under Part 3 and Part 7 of the Act?

Q1. How much of Chapter 2 have you read?

Please tick one box only

- All or most of it
- About half
- Less than half
- None of it

If you have not read Chapter 2 please go to Chapter 3 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 2?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 3

Who has obligations under Part 3 (services and public functions) and Part 7 (associations) of the Act?

Q1. How much of Chapter 3 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 3, please go to Chapter 4 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 3?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 4

What is unlawful and how to avoid it

Q1. How much of Chapter 4 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 4, please go to Chapter 5 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 4?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 5

The duty not to discriminate directly in provision of services, exercise of public functions and associations

Q1. How much of Chapter 5 have you read?

Please tick one box only

All or most of it

About half

Less than half

None of it

If you have not read Chapter 5, please go to Chapter 6 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 5?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 6

The duty not to discriminate indirectly in provision of services, exercise of public functions and associations

Q1. How much of Chapter 6 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 6, please go to Chapter 7 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 6?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 7

Discrimination arising from disability

Q1. How much of Chapter 7 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 7, please go to Chapter 8 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 7?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 8

Disabled persons: reasonable adjustments

Q1. How much of Chapter 8 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 8, please go to Chapter 9 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 8?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 9

Harassment

Q1. How much of Chapter 9 have you read?

Please tick one box only

- All or most of it
- About half
- Less than half
- None of it

If you have not read Chapter 9, please go to Chapter 10 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 9?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 10

Other unlawful Acts

Q1. How much of Chapter 10 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 10, please go to Chapter 11 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 10?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 11

Services

Q1. How much of Chapter 11 have you read?

Please tick one box only

All or most of it

About half

Less than half

None of it

If you have not read Chapter 11, please go to Chapter 12 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 11?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 12

Public functions

Q1. How much of Chapter 12 have you read?

Please tick one box only

All or most of it

About half

Less than half

None of it

If you have not read Chapter 12, please go to Chapter 13 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 12?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 13

Associations

Q1. How much of Chapter 13 have you read?

Please tick one box only

All or most of it

About half

Less than half

None of it

If you have not read Chapter 13, please go to Chapter 14 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 13?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 14

Positive action

Q1. How much of Chapter 14 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 14, please go to Chapter 15 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 14?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 15

Exceptions

Q1. How much of Chapter 15 have you read?

Please tick one box only

- | | |
|-------------------|--------------------------|
| All or most of it | <input type="checkbox"/> |
| About half | <input type="checkbox"/> |
| Less than half | <input type="checkbox"/> |
| None of it | <input type="checkbox"/> |

If you have not read Chapter 15, please go to Chapter 16 of the questionnaire. All others please continue with Q2.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

- | | |
|----------------------------|--------------------------|
| Strongly agree | <input type="checkbox"/> |
| Tend to agree | <input type="checkbox"/> |
| Neither agree nor disagree | <input type="checkbox"/> |
| Tend to disagree | <input type="checkbox"/> |
| Strongly disagree | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 15?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Chapter 16

Enforcement

Q1. How much of Chapter 16 have you read?

Please tick one box only

All or most of it

About half

Less than half

None of it

If you have not read Chapter 16, you have completed the questionnaire.

Q2. Do you agree or disagree that this section clearly explains the relevant law?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q3. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q4. Are the definitions you need to understand this section included?

Please tick one box only

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Q5. If you disagree, please tell us where it is unclear and / or how it could be improved. Please write in the box below.

Q6. Where examples illustrate the text, please tick the relevant box.

Please tick one box only

Too many examples

Too few examples

Q7. Overall do you find the use of examples helpful / appropriate?

Yes

No

Q8. If your answer to Q7 was 'No' please state which examples you found unhelpful and how they could be improved. Please write in the box below.

Q9. Are there any other comments that you would like to make about Chapter 16?

Where relevant please mention paragraph numbers. We welcome both positive and negative comments. Please write in the box below.

Thank you for completing the questionnaire.

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